



HEALTH SERVICE
ABORIGINAL CORPORATION

ANNUAL REPORT 2022-2023



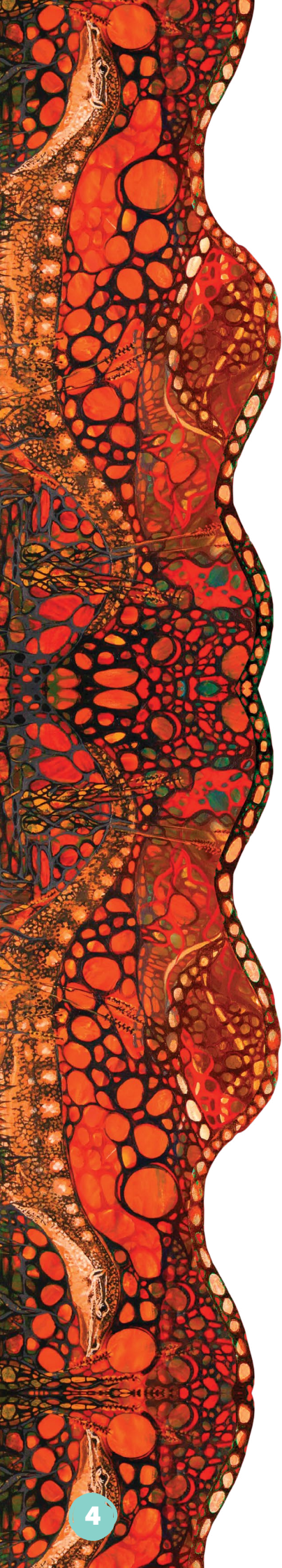
Wirraka Maya Health Service
Aboriginal Corporation (WMHSAC)
is a community controlled, primary
health care service operated by
the Aboriginal community of South
Hedland and the surrounding area.

**Our clients and the community in
which we work are central to our
success.**

A significant underwriter of
culturally appropriate primary
health care services, providing care
to more than 3431 individual clients
throughout the year.

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VISION STATEMENT

OUR VISION STATEMENT IS:

That Aboriginal and Torres Strait Islander people have the opportunity to live a healthy life.

For us this means connection to culture, family and community.

It means access to culturally appropriate, holistic primary and allied health care; social and emotional wellbeing services; and education that supports and sustains a healthy lifestyle.

MISSION STATEMENT

Wirraka Maya Health Service Aboriginal Corporation (WMHSAC) aims to promote the individual and community health assessments, education and primary health care. The service appreciates the role of the Aboriginal community members in caring for the health of their immediate and extended families, and are aware of and respect the diversity of Aboriginal culture within our service area.

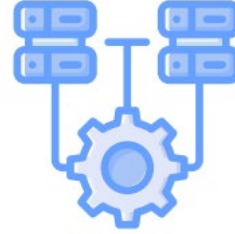
WMHSAC recognises and acknowledges the important contribution that Aboriginal traditional healers make in improving the health and wellbeing outcomes of the community it serves; and strives to make the organisation responsive to cultural customs and traditions. The organisation also values the skills and experience of Aboriginal people in respect of the knowledge and local history they bring to the organisation as a whole.

ORGANISATIONAL VALUES



Respect

We treat everyone with courtesy and have regard for their dignity



Integrity

We always act with honesty and are accountable for our actions



Innovation

We encourage new and better ways of doing things



Leadership

We display and model positive influence towards others



Customer Focus

Our stakeholders are at the core of everything we do



Teamwork

We develop relationships which enable us to help one another

We continued to emphasise the importance of our organisational values by working from the agreed How We Work Together model.

STAFF ART WORK





CHAIRPERSON AND CHIEF EXECUTIVE OFFICER (CEO) REPORT

We are pleased to present the CEO and Chairperson's Report for Wirraka Maya Health Service Aboriginal Corporation (WMHSAC) for the financial year ending June 30, 2023. This year has been marked by significant progress against our strategic plan, reflecting our unwavering commitment to improving the health and well-being of the Aboriginal and Torres Strait Islander communities in the Pilbara region.

We extend our heartfelt appreciation to our dedicated staff who have worked tirelessly throughout the year to address the health needs of our clients and community, even in the face of the significant challenges posed by COVID-19 lockdowns. Their unwavering commitment to our mission is truly commendable.

Financial management continues to be a key focus for WMHSAC. We are pleased to report

a net surplus of \$785,020 for the year 2023, a substantial improvement over the previous year's surplus of \$130,507.

These financial results reflect our responsible stewardship of resources and our ability to seek support from both government and the resource industry.

One of our primary objectives is to expand our medical services. The current space is no longer suitable for delivering the level of care required to focus on an upstream model of care. We have been actively seeking support to make this expansion a reality, as we believe it is essential to ensure the well-being of our community members.

As part of our ongoing expansion efforts, WMHSAC is proud to provide clinical services to the Strelley Community. In the upcoming year, we will introduce a new service delivery model pilot for Strelley and Warralong

Community. We are actively engaged in discussions with relevant authorities and community leaders to explore opportunities for service expansion in Marble Bar and Yandeyarra, ensuring that we reach even more individuals in need of healthcare services.

Our Board plays a vital role in overseeing the operations of the Corporation. We are pleased to report an impressive 88% attendance at Board meetings, reflecting their dedication and commitment.

Our Board members also represent WMHSAC through advocacy initiatives on the Pilbara Aboriginal Health Alliance Board, working towards our collective goals.

We are aware of the challenges posed by recruitment, particularly due to housing affordability issues within the Pilbara region. However, we remain committed to attracting funding for housing staff and addressing this issue, ensuring that we have the necessary workforce to continue delivering quality healthcare services.

We are delighted to announce that WMHSAC has achieved NDIS Accreditation. This significant milestone allows us to expand our NDIS Service to provide core supports, offering more options for our clients as they transition into the Scheme.

This expansion will enable us to better serve our community and meet their evolving needs.

In conclusion, we would like to express our heartfelt gratitude to our dedicated staff who demonstrate their passion for their work every day and make a profound impact on the lives of our community members. At WMHSAC, we are committed to providing unwavering support to our clients and community as they embark on their journey towards improved physical and emotional well-being, enabling them to lead healthy and fulfilling lives.

As an organisation, we place great emphasis on our core value of Customer Focus. Our stakeholders are at the heart of everything we do, and we invite you to join us as partners in fulfilling our vision: to ensure that Aboriginal and Torres Strait Islander people in the Pilbara have the opportunity to live healthy lives by granting them access to culturally appropriate, comprehensive primary and allied healthcare, as well as social and emotional well-being services and education.

Together, we can work towards creating a healthier future for our community, where everyone has equal opportunities to thrive.

We thank you for your continued support in helping us achieve these vital goals.

Sincerely,



Selina Stewart

A handwritten signature in black ink, appearing to read 'Selina Stewart'.

Chairperson of the Board



June Councillor

A handwritten signature in black ink, appearing to read 'June Councillor'.

Chief Executive Officer

BOARD OF DIRECTORS



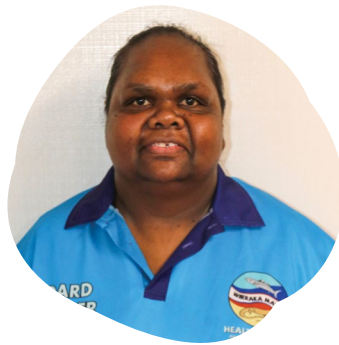
Selina Stewart
Chairperson



Alfred Barker
Vice Chairperson



Nora Cooke
Treasurer



Rowena Kitty Brown
Secretary



Doris Eaton
Board Member

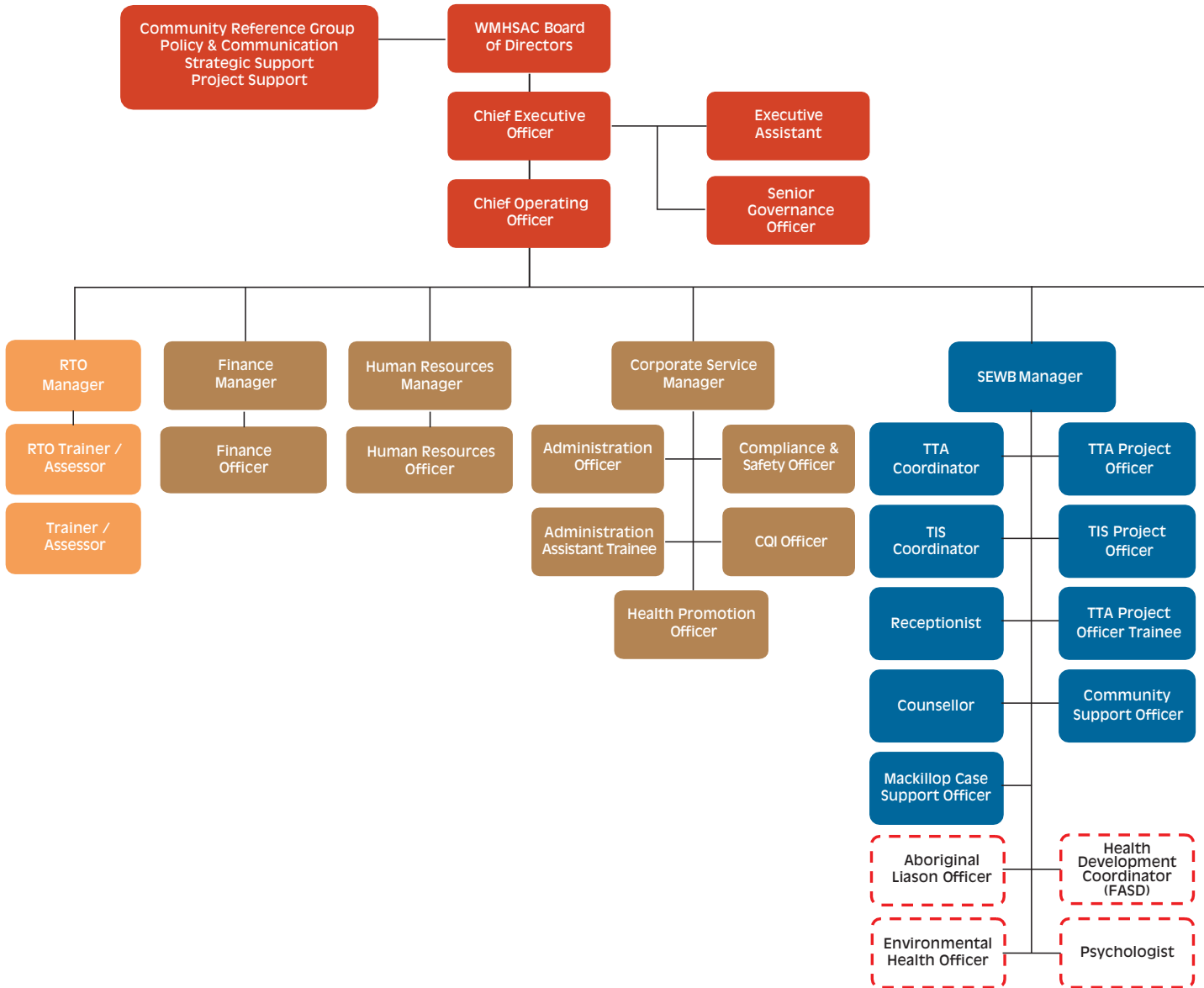


Timothy Brahim
Board Member

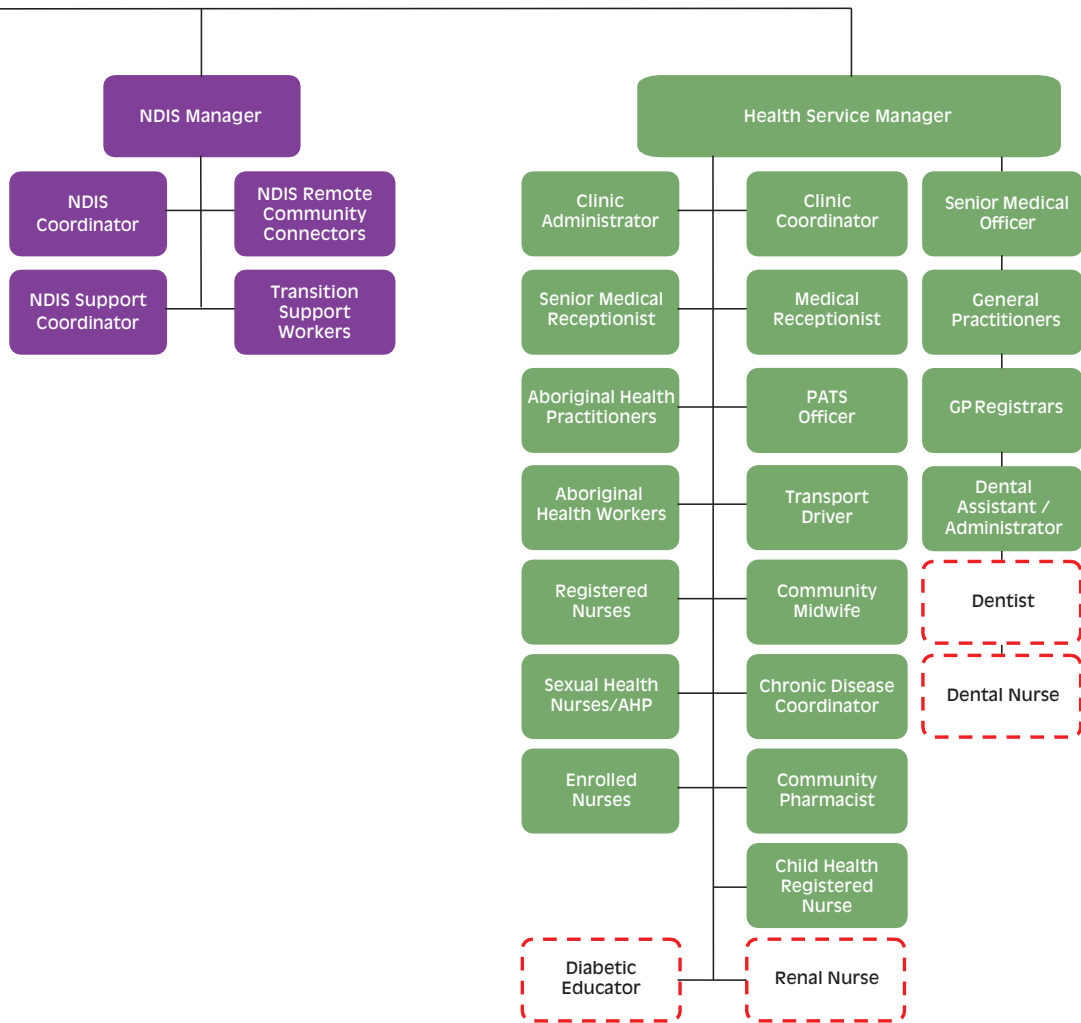


Ashley Councillor
Board Member

ORGANISATIONAL CHART



Additional Resources



SENIOR MANAGERS TEAM



Tandeo Sakala
Health Service Manager



Clayton Pearson
SEWB Manager



Emma Cupps
NDIS Manager



Elizabeth Pousima-Peaa
Corporate Service Manager



CLINIC

The Health Service Section integrates a cohesive team of both clinical and non-clinical professionals, committed to providing comprehensive primary care with a holistic focus on well-being.

Within the clinical team, consisting of Aboriginal health practitioners, registered nurses, midwives, and doctors, the unwavering dedication persists to improve the health of Indigenous clients and their families in the Pilbara Region. Their mission is to guide individuals in making informed decisions about their health, well-being, and self-care.

In tandem with the clinical team, the non-clinical staff, including Transport Officers, Front Desk Staff, Liaison Officers, and Management, collaboratively work to ensure the seamless daily operations of health services. Despite being fully equipped for treatment, the emphasis lies on proactive and preventative care, recognizing it as a sustainable approach for achieving better community health outcomes.

As an Aboriginal Controlled Organisation, the Health Service Section, like all other sections within the organisation, prioritizes culturally appropriate care across all service delivery areas. This commitment is maintained through a multi-disciplinary team of clinicians, including visiting Allied Practitioners and Specialists, working within their competencies to ensure patient safety.

Regular meetings involving clinicians and staff contribute to sustained clinical governance, maintaining a focus on prevention, early detection, and best practice management for Aboriginal individuals.

The Health Service section is organised around four primary clinical portfolios: Child Health, Maternal Health, Chronic Disease Management, and Sexual Health, each addressing specific health needs of the community. Acute care or needs falling outside these portfolios are managed by the treatment room team.

The Health Service section takes pride in its contribution to narrowing the health gap for Indigenous community members in the Pilbara Region. The accomplishments in this crucial work are a testament to the unwavering dedication of the hardworking health services team..

MEET OUR TRANSPORT OFFICERS

As integral members of the local community and frontline contributors to our service delivery, our transport officers play a crucial role in supporting our healthcare system. Their primary responsibility is to facilitate client engagement with the health services section. This involves continuous collaboration with the administrative team and clinicians to coordinate client pickups, drop-offs, and the distribution of appointment letters, including the delivery of medications. Additionally, our transport officers bear the responsibility of ensuring the safety of clients during their journey to and from the point of care.



MEET OUR FRONT DESK STAFF

Our front desk staff, an integral part of our administrative team, serve as the welcoming face of the health services section. Their primary responsibility is to ensure that each client feels welcomed, fostering a sense of identity and belonging. As an Aboriginal-controlled organisation, the front desk staff also play a crucial role in instilling a sense of ownership among clients to promote engagement. Working closely with management and Transport Officers, they manage the patient flow, bearing the significant responsibility of minimizing waiting times and ensuring that only eligible clients access services.

Despite the challenges the team may encounter, including interactions with difficult or unsatisfied clients, they consistently maintain a warm, soothing, and welcoming demeanor, never faltering in wearing a welcoming smile.



RURAL & REMOTE OUTREACH

A collaborative team consisting of a Nurse and an Aboriginal Health Practitioner oversees the weekly delivery of primary health services to the Warralong and Strelley communities. In order to mitigate any geographical disadvantages faced by remote communities in accessing specialized and holistic care, our team incorporates a doctor into the schedule on a fortnightly basis. Additionally, portfolio clinicians, such as Child and Maternal health clinicians, are also included in the schedule.

Our Child health nurse takes charge of coordinating Pediatric clinics at the two remote clinics, collaborating with the Hedland Health Campus Paediatricians on a quarterly basis. This ensures that comprehensive health services are consistently provided to these remote communities.



GOOD NEWS STORY

Wirraka Maya is excited to announce the addition of Tamara Jones to our team—a dedicated Indigenous midwife who is revolutionizing Maternal Health care delivery with a focus on cultural appropriateness and woman-centered practices. The program offers comprehensive pre-conception, antenatal, and postnatal care. Postnatal care is extended from birth to 6 weeks postnatal, and in alignment with the program’s continuity, the Child Health Nurse takes over to provide health checks and immunizations for the child until they reach 16-18 years of age.

In the antenatal period, culturally informed midwifery care is provided for low-risk women from conception to 36 weeks gestation. Afterward, women are referred to WACHS Maternity Care at the Hedland Health Campus for the remaining period of their pregnancy in preparation for labor and birth. The Midwife collaborates with various internal and external



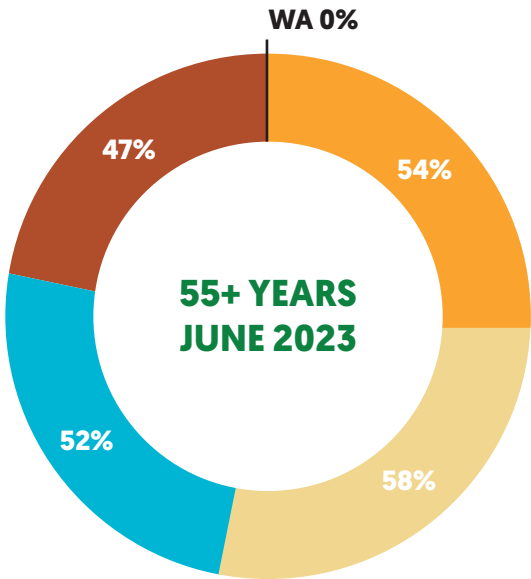
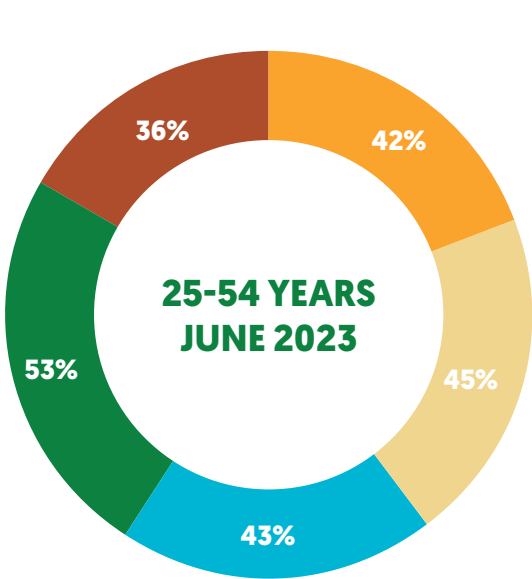
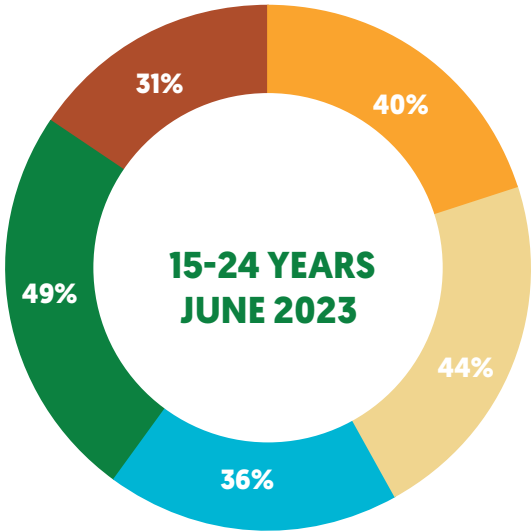
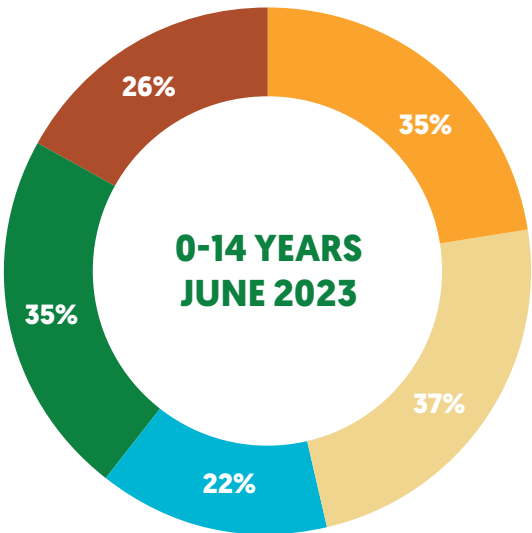
stakeholders to ensure the provision of optimal, accessible, and evidence-based health care for women and their families, ensuring the best possible start to life. Wirraka Maya is honored to have Tamara Jones on board, contributing to the enhancement of maternal and child health services.

A SNAPSHOT OF DATA

Episodes of Care	Aboriginal Females	Aboriginal Males	Total
Health Centre	8874	7148	16022
Rural and Remote	220	153	373

Contact Analysis	Aboriginal Females	Aboriginal Males	Total
Face to Face	14352	11633	25985
Telephone	438	230	668

HEALTH ASSESSMENTS



■ National
 ■ Size >2000
 ■ My Service
 ■ WA
 ■ Remote Australia
 ■ Previous Period

COVID-19 VACCINATION

Age	Indigenous	Non-Indigenous	TOTAL
<12	25	0	25
>12	448	119	567
			592

FLU VACCINATION

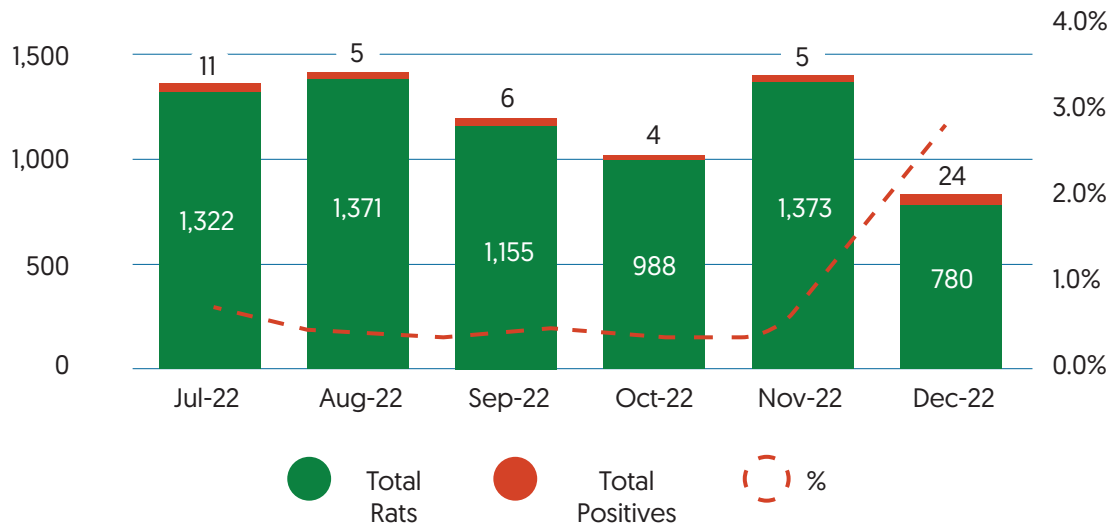
AGE	FEMALE	MALE	TOTAL
6mth - 64	236	194	430
65+	42	40	82
			512

RAT TESTING

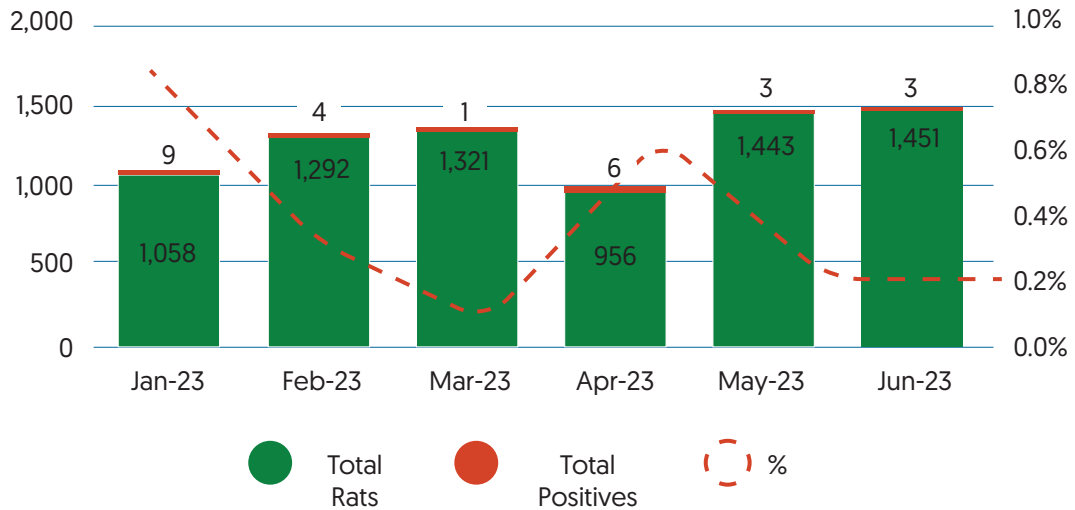
Total RATs	Total Positives
14510	81



RAPID ANTIGEN TESTS RESULTS



RAPID ANTIGEN TESTS RESULTS



LOOKING AHEAD

The Health Service Section will continue to implement a culturally responsive service that is safe, client centred with a focus on prevention and self-management and a service that aims to improve the health statistics of Indigenous people.

A focus on the Aboriginalisation policy will continue to be a priority to ensure that the Aboriginal men and women of the community remain the face of the organisation and the front liners in the delivery of our care and services.



SOCIAL & EMOTIONAL WELLBEING (SEWB)

SEWB SUPPORT INCLUDES

COUNSELLING AND THERAPY

WMHSAC provides counseling and therapy services to individuals and families affected by suicide. A team of seasoned counselors offers a secure and empathetic environment conducive to healing and recovery.

CRISIS MANAGEMENT MEETINGS

These sessions involve the Suicide Prevention Coordinator (WACHS), StandBy Pilbara Coordinator, PAHA Culture Care Connect Coordinator, WMHSAC SEWB Manager, and other agency managers or mental health clinicians. These gatherings aim to address crisis situations effectively.

Referral

When necessary, we make referrals to local agencies for additional support to family members coping with the loss of a loved one to suicide or dealing with a family member in an attempted suicide (Pilbara Mental Health). WMHSAC is dedicated to recruiting an Aftercare Support Worker (Culture Care Connect – PAHA) to further contribute to suicide prevention efforts and assist those dealing with suicidal ideation.

Advocacy telephone call	1
Assisted during appointment	3
Assisted to make appointment	2
Email	1
Patient journey	1
Patient journey advocacy	1
Providing support (f)	70
Providing support (m)	49
Other Support	10
Telephone call	1



GOOD NEWS STORIES

Former and current clients of SEWB have achieved success by completing rehabilitation at Turner River Rehabilitation Centre (Yaandina) and subsequently securing full-time employment with a local retailer. Additionally, some clients have successfully reoriented their lives, actively participating in educational pursuits that have culminated in full-time positions within a local health agency. Other positive stories highlight improvements in relationships and a notable decrease in maladaptive behaviors related to alcohol and other drugs (AOD).



IF WMHSAC DID NOT PROVIDE THE SERVICES TO THE COMMUNITY

If WMHSAC were not to provide services to the community, the absence of Social and Emotional Wellbeing (SEWB) programs and services would have severe consequences. It could lead to a deterioration in mental health, potentially resulting in more severe mental health crises. Increased substance abuse, including smoking, could contribute to various health problems, while elevated suicide rates may lack sufficient resources to address the aftermath. This could also lead to decreased community resilience in coping with challenges, unaddressed trauma resulting in long-term issues, reduced access to healthcare services, hindering individuals' education and employment prospects. Moreover, heightened social isolation could exacerbate mental health concerns, leading to increased healthcare costs due to unaddressed mental health and substance abuse. Overall, there would be a sense of community disintegration, eroding unity and belonging, which are vital for community well-being.





HEALTHY TRANSITION TO ADULTHOOD (HTTA)

Wirraka Maya Health Service Aboriginal Corporation (WMHSAC) is actively addressing various challenges faced by youth in the Port Hedland Community through its Healthy Transition to Adulthood (HTTA) program and other initiatives.

These challenges encompass a range of issues, including mental health concerns, substance abuse, limited access to education, unemployment, issues related to cultural identity and connection, social isolation, lack of family support, health and well-being concerns, limited community engagement, and the need for life skills development.

WMHSAC's HTTA program provides comprehensive support, encompassing substance abuse education, educational assistance, job readiness training, cultural integration, social activities, family guidance, health education, community involvement, and life skills training. The goal is to empower youth to overcome these challenges and successfully transition into adulthood.

In the fiscal year 2023, WMHSAC's HTTA program launched the "Creative Minds" project, among others, aimed at encouraging school-aged children to express their creativity in culturally appropriate ways through the

art of shoe painting. The program involved painting Nike shoes, and the resulting artwork showcased remarkable skill and creativity, surpassing expectations for their ages. The program boasted high attendance rates and was found to be engaging and beneficial for the participating youth. Furthermore, the HTTA team's commitment to expanding their impact is evident as they sought to add new team members in June or July to enhance their capacity for community work, ensuring continued positive outcomes for local youth.



GOOD NEWS STORIES

The TTA team has garnered positive feedback from Headspace, acknowledging the valuable services they provide to the community. Furthermore, South Hedland Primary School expressed appreciation for the exceptional support offered by the TTA team during the school's NAIDOC week events in June. In recognition of their meaningful contributions to the school community, the team was presented with a Certificate of Appreciation



IF WMHSAC DID NOT PROVIDE THE SERVICES TO THE COMMUNITY

In the absence of Wirraka Maya Health Service's TTA program, the community would lose a crucial resource for attending to the varied needs of its youth. This could potentially lead to unaddressed mental health issues, limited access to educational support, diminished employment prospects, and a deficiency in essential life skills development. The non-existence of this program might impede the positive transition of youth into adulthood, thereby affecting their overall well-being and limiting their future opportunities.





TACKLING INDIGENOUS SMOKING (TIS)

GOOD NEWS STORIES

Several TIS clients have reported successfully quitting smoking, although we lack comprehensive data on this as they are directly referred to Quitline. Moreover, numerous businesses have been motivated and successfully transitioned to becoming smoke-free.

The TIS team has consistently received positive feedback from residents at Yaandina, who express enjoyment in various activities, including craft, mosaic, resin art, Smoking Quizzes, and Smoking Bingo. Notably, there was commendable collaboration with the Town of Port Hedland during Reconciliation Week, resulting in a successful Reconciliation Week Breakfast and Basketball Tournament, with positive feedback received. Additionally, mothers provided very positive feedback,

expressing a preference for outdoor activities in the SEWB Grass Area. Furthermore, the TIS team received an honorable Certificate of Appreciation from South Hedland Primary School in recognition of their valuable contribution and support during the school's NAIDOC week events.



IF WMHSAC DID NOT PROVIDE THE SERVICES TO THE COMMUNITY

Without WMHSAC's provision of Tackling Indigenous Smoking (TIS) services to the community, clients relying on TIS would likely encounter several adverse consequences. They might face difficulties in accessing resources and support for smoking cessation, potentially leading to the continuation or escalation of tobacco use. In the absence of TIS services, clients may also miss out on crucial education regarding the hazards of smoking and the advantages of quitting, thereby increasing the risk of tobacco-related health issues.

Furthermore, the sense of community and engagement fostered by TIS activities and initiatives would be lost, negatively impacting clients' motivation and ability to successfully quit smoking. In summary, the non-existence of WMHSAC's TIS services would probably result in clients encountering greater challenges in their endeavors to quit smoking and enhance their overall health.





SEWB PROGRAMS

The SEWB Pilot Program faced several challenges during its recruitment phase, from limited suitable accommodation to the scarcity of qualified candidates.

Nevertheless, the organisation proactively tackled these challenges by forming partnerships with local housing authorities to provide temporary housing support and exploring remote work options. They expanded their job posting reach, implemented referral programs, and collaborated with institutions for skill development to attract suitable candidates. Additionally, there was a focus on cultural competency, incorporating cultural training in recruitment and involving the local community in the candidate selection process. These proactive measures paved the way for successful recruitment and program implementation, fostering community engagement in East Pilbara.

The planning phases of the Pilot Program have showcased a commitment to Indigenous well-being. Through needs assessments, stakeholder engagement, and community involvement, the program has customized its interventions to address specific challenges faced by the East Pilbara Indigenous communities. The team has consistently

prioritized cultural sensitivity and community understanding throughout the planning process. By launching the program in target communities, delivering SEWB sessions, and continually monitoring and evaluating its impact, WMHSAC aims to bring about positive transformations in mental health and well-being within the East Pilbara communities.

Ultimately, the WMHSAC SEWB Pilot Program encountered and effectively addressed recruitment challenges, successfully recruited key personnel, and meticulously planned interventions to address the unique needs of the East Pilbara Indigenous communities. Their dedication to cultural sensitivity, community engagement, and holistic well-being reflects positively on their efforts to make a meaningful impact in the East Pilbara region.

GOOD NEWS STORIES

The commendable local community engagement initiatives undertaken by the Pilot Team reflect their successful strategies. These include community-based events, outreach counseling and support, engagement with rehabilitation centers, and a culturally sensitive approach. These efforts have resulted in heightened accessibility to emotional support,

strengthened community connections, improved coping skills, and increased support for rehabilitation. Such endeavors underscore WMHSAC's comprehensive approach to social and emotional well-being, showcasing their dedication to fostering holistic well-being in the East Pilbara communities.





NATIONAL DISABILITY INSURANCE SCHEME (NDIS)

Multiple clients received support through the NPSM and RCC program, encompassing not only community members actively assisted in the application process but also those awaiting decisions or reapplying.

Additionally, the RCC team consistently supports numerous NDIS participants monthly, as per our workplan's requirement to conduct check-ins and ensure participants' plans align with their needs. The client numbers are expected to increase, although an exact figure cannot be determined at this time. The intention is for core support services to be implemented, leading to an expansion of services to an increasing number of clients.

rehabilitation centers, and a culturally sensitive approach. These efforts have resulted in heightened accessibility to emotional support, strengthened community connections, improved coping skills, and increased support for rehabilitation. Such endeavors underscore WMHSAC's comprehensive approach to social and emotional well-being, showcasing their dedication to fostering holistic well-being in the East Pilbara communities.

GOOD NEWS STORIES

The commendable local community engagement initiatives undertaken by the Pilot Team reflect their successful strategies. These include community-based events, outreach counseling and support, engagement with



GOOD NEWS STORIES

One team member previously worked in a reception role, witnessing many clients seeking support or lacking an NDIS plan. Being part of this team now and observing numerous community members accessing services from their plans has been gratifying.

Through our workplans, the team has supported numerous participants who weren't utilizing their plans to connect with services and obtain the necessary support. The team plays a crucial role in ensuring community members with plans actively use them for their well-being.

Several individuals supported by the programs have successfully gained access to the NDIS and received support with planning. As support coordinators and recovery coaches, we have been fortunate to share life journeys with our participants. Witnessing their restored faith in the understanding, sympathy, recognition, and genuine willingness to help has been rewarding. Many participants, who had never accessed services before, now have several in place to utilize their plans.

We feel humbled to have witnessed the growth of some participants, who have developed confidence, skills, faith, and trust to reach out to us with various issues. Learning to trust and seek help instead of enduring challenges alone is a significant achievement for some clients.

In our team, we consider small steps toward independence and healthy lifestyles, alongside access to services, as some of the most rewarding sights.



IF WMHSAC DID NOT PROVIDE THE SERVICES TO THE COMMUNITY

The primary goal of our NDIS team is to connect passion with purpose. We are a team of passionate and dedicated staff committed to empowering participants in our community. Our aim is to provide them with greater choice and control over their lives, fostering independence and helping them achieve their goals. Ensuring that our community participants feel valued, heard, seen, respected, and can rely on us is crucial. We believe it's important for the community to have dependable support to achieve positive health and wellbeing outcomes.

The existence of these programs in the community is pivotal. Without them, many NDIS participants might not utilize their plans or know where to seek services. Additionally, there would likely be a significant number of community members who wouldn't be on the NDIS without the avenue provided by these programs to educate and simplify the application process, all while receiving daily living supports while awaiting decisions.

Empowering and supporting participants to develop kindness and compassion, and witnessing their learning and acquisition of new information, skills, and behavior through observation, is immensely rewarding. This not only enhances their independence, health, and wellbeing but also boosts their self-worth and confidence. Linking participants to the right services through informed choices and ensuring meaningful and purposeful supports take place, where participants have control over their lives and choices, is a powerful achievement.





EVENTS COMMITTEE

The year 2023 has been marked by a series of incredible and successful events, some of which occurred back-to-back..

The WMHSAC events committee has exerted considerable effort to ensure that our events are represented and presented with high quality and professionalism, aiming to provide the best outcomes for our community. Our events committee is a robust team, where each member brings different yet unique ideas and resources to enhance every event.

Throughout the year, we organized various awareness days as a collective effort to demonstrate our appreciation and support for illnesses such as ovarian cancer, endometriosis, male cancers, etc. This initiative is aimed at showcasing our awareness and solidarity with those facing these health challenges in our community.



HARMONY DAY

This year, we celebrated Harmony Day by organizing our first staff lunch of the year, bringing the team together to commemorate Harmony Day. We encouraged each staff member to bring a dish to share, one that is either traditional or holds personal significance. Considering that WMHSAC staff members come from diverse backgrounds, cultures, and walks of life, it was truly fantastic to witness the array of different foods and engage in conversations that stemmed from our unique backgrounds.

RECONCILIATION WEEK

At the commencement of the year, one of our significant events kicked off with Reconciliation Week, featuring a large-scale basketball carnival for all age groups. In collaboration with JD Hardie, Nyamal Aboriginal Corporation, YIC, and Tim Turner's referee team, we organized an event that drew over 100 kids. The activities included basketball games, a youth zone for hanging out, face painting, and simply enjoying the afternoon's festivities. Our local police participated, forming a team and playing against our youth, creating a memorable experience for both sides. The joy on our kids' faces was heartening. The evening concluded with a raffle prize and a free healthy dinner for our community.

NAIDOC

NAIDOC is consistently our most significant annual event, and this year was truly memorable despite facing challenges. We successfully organized an event that received positive feedback from our community members. The night featured entertainment by Henry and Ranahl band, Aboriginal traditional dancing, Torres Strait Islander traditional dancing, free kangaroo tail stew provided by Nyamal for the community, a kids corner by Gumala 3A Learning, a sensory tent by TOPH, a multitude of raffle prizes, various food vans, arts and crafts, and VIP seating for elders with a personalized gift for each to take home. The provision of elders' VIP seating, a request we received each year, was well-received and appreciated by our community.





SAFETY AUDIT RISK (SAR) COMMITTEE

The SAR Committee at Wirraka Maya has had a productive year brainstorming innovative solutions and ideas to develop an effective action plan. We are dedicated to implementing new safety procedures and ideas derived from this collaborative effort.

We have been actively engaged in comprehensive all-staff training, enhancing the skills of our safety representatives, and formulating and implementing new plans and procedures to mitigate and eliminate workplace hazards. Excitingly, we are about to embark on a new project that incorporates an element of fun and teamwork, involving some weekend painting. This initiative aims to promote our inclusive, accepting, and supportive culture while providing a sense of comfort and security to both staff and community members.

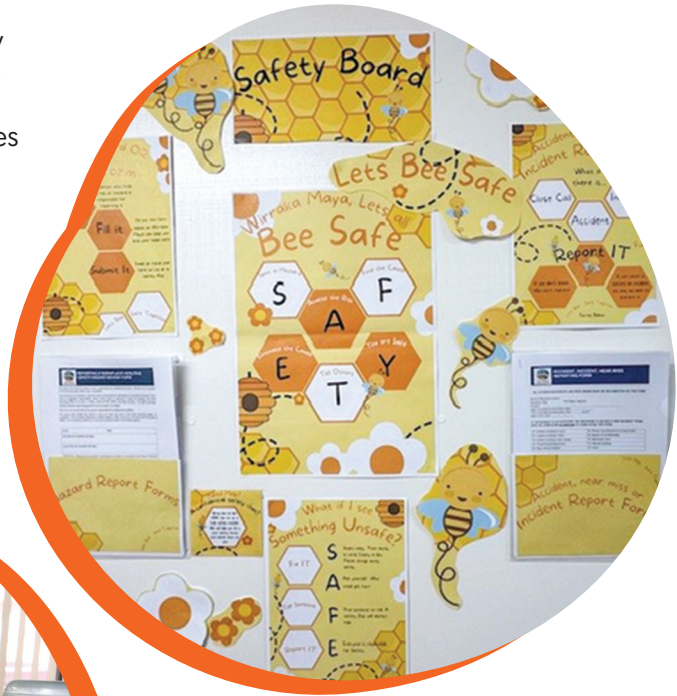
Setting a new record, our most responsive fire drill allowed committee members to practice, identify areas for improvement,

and implement changes to enhance staff safety. The SAR Committee has committed to fostering positive workplace relationships across all staff and areas, serving as a vital communication link between management and employees concerning safety matters. Our focus remains on addressing safety concerns raised by employees, fostering a positive safety culture within the organisation, and ensuring all staff feel comfortable raising safety concerns.

Regular and engaging safety meetings have enabled the committee to ensure our organisation complies with health and safety laws and regulations, thereby reducing the risk of legal issues or penalties.

The recently implemented regular workplace inspections and risk assessments conducted by the committee have allowed us to proactively identify potential hazards before they escalate into accidents or illnesses. The safety committee is dedicated to further enhancing a formal platform for open dialogue and communication regarding health and safety issues. This commitment has positively impacted our workplace culture by fostering trust, teamwork, increased collaboration, and a greater adherence to safety procedures and protocols.

We are eagerly anticipating the commencement of our safety competitions and the distribution of staff prizes. This initiative aims to promote positive engagement and heightened awareness, contributing to the continuation of our safety-focused culture in the workplace.





Corporate Services Report

Our Corporate Services department plays a vital role in providing essential support to clinic and program staff. This department comprises various units, including Administration, Compliance, Governance, Human Resources, and Finance.

ADMINISTRATION

Within our Administration team, we deliver a range of services, including:

- Management and upkeep of the asset register for all WMHSAC equipment, along with maintaining the key register for our buildings and vehicles.
- Oversight of property maintenance, managing all WMHSAC and privately leased properties.
- Coordination of vehicle maintenance, overseeing scheduled maintenance, servicing, and repairs for all WMHSAC vehicles.
- Collaboration with contractors regarding WMHSAC administration activities.

COMPLIANCE AND QUALITY

The Compliance and Quality department has been exceptionally active this year, achieving significant milestones and implementing numerous improvements to ensure the continued delivery of the best services. WMHSAC is steadfast in its commitment to complying with acts, regulations, and funders from various agencies and stakeholders. We remain dedicated to ongoing enhancements of our systems and processes for the benefit of all stakeholders.

Our Clinic has successfully attained accreditation from AGPAL for another three years, valid until October 29, 2026. This AGPAL accreditation affirms our Clinic's compliance with the RACGP 5th edition. Additionally, our NDIS team is now REGISTERED against the National Quality and Safety Standards V4, with registration spanning three years until July 27, 2026.

GOVERNANCE

The Governance department, established in February this year, has provided a range of services, including conducting board meetings, coordinating travel arrangements for directors attending the AHCWA Conference, organizing travel for the CEO to various meetings and conferences, managing Senior Management Team meetings, and maintaining governance registers such as the Conflict of Interest Register, Compliance Register, Gift Register, and Funding Contracts. Future endeavors in this area aim to enhance governance for Wirraka Maya Health Service Aboriginal Corporation.

HUMAN RESOURCES

Our Human Resource Information System is fully operational with minor adjustments, improving efficiency and user-friendliness. HR policies have undergone review to ensure the organisation has clear and comprehensive policies guiding our practice. HR, in collaboration with the Corporate Services Manager, worked on reviewing workplace health and safety systems to align with recent changes in health and safety legislation in Western Australia.

HR organized a Team Building Retreat for WMHSAC employees, facilitated by Ella and Mark from Ascentive Consulting. This retreat focused on the organization's objectives and vision, emphasizing the importance of Aboriginal and Torres Strait Islander people in the Pilbara living a healthy life through connection to culture, family, community, and access to culturally appropriate healthcare, social and emotional well-being services, and education that supports a healthy lifestyle

Team Building Retreat 2023



Summary Financial Statements

FOR THE YEAR ENDED 30 JUNE 2023

The attached summary financial statements and other specific disclosures are an extract of, and have been derived from the full audited financial statements of the Wirraka Maya Health Service Aboriginal Corporation ["Corporation"] for the financial year ended 30 June 2022.

Other information included in the Summary Financial Statements is consistent with the full Annual Financial Report.

A copy of the Wirraka Maya Health Service Aboriginal Corporation's Annual Financial Report, including the independent Audit Report, is available to all members on the Corporation's website www.wmhsac.com

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Director's Report

30 JUNE 2023

The directors present their report on Wirraka Maya Health Service Aboriginal Corporation for the financial year ended 30 June 2023.

General information

Directors

The names of the directors in office at any time during, or since the end of, the year are:

Names	Position	
Alfred Barker	Vice Chairperson	
Nora Cooke	Treasurer	
Ashley Councillor	Director	commenced 30/11/2021
Selina Stewart	Chairperson	
Rowena Brown	Director	
Doris Eaton	Secretary	
Timothy Brahim	Director	Commenced 03/2023

Directors have been in office since the start of the financial year to the date of this report unless otherwise stated.

Principal activities and significant changes in nature of activities

The principal activities of Wirraka Maya Health Service Aboriginal Corporation during the financial year was provision of primary health care services and associated health programs to Indigenous communities.

There were no significant changes in the nature of Wirraka Maya Health Service Aboriginal Corporation's principal activities during the financial year.

Operating result

The profit of the Corporation for the financial year after providing for income tax amounted to \$ 785,020(2022: \$ 130,507).

Significant changes in state of affairs

There have been no significant changes in the state of affairs of the Corporation during the year.

Events after the reporting date

The Pharmacy was destroyed by a fire in March/April 2023, however it has been operational since 1 October 2023.

Except for the above, no other matters or circumstances have arisen since the end of the financial year which significantly affected or could significantly affect the operations of the Corporation, the results of those operations or the state of affairs of the Corporation in future financial years.

Environmental issues

The Corporation's operations are not regulated by any significant environmental regulations under a law of the Commonwealth or of a state or territory of Australia.

Director's Report

30 JUNE 2023

Future developments

The Corporation expects to maintain the present status and level of operations operations and hence there are no likely developments in the entity's operations.

Meetings of directors

During the financial year, 7 meetings of directors (including committees of directors) were held. Attendances by each director during the year were as follows:

Directors' Meetings		
Number attended	Number eligible to attend	
Alfred Barker	6	7
Nora Cooke	7	7
Ashley Councillor	7	7
Selina Stewart	6	7
Rowena Brown	5	7
Doris Eaton	6	7
Timothy Brahim	3	3

Indemnification

No indemnities have been given or insurance premiums paid, during or since the end of the financial year, for any person who is or has been an officer or auditor of Wirraka Maya Health Service Aboriginal Corporation.

Proceedings on behalf of corporation

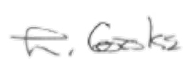
No person has applied for leave of Court to bring proceedings on behalf of the entity or intervene in any proceedings to which the entity is a party for the purpose of taking responsibility on behalf of the entity for all or any part of those proceedings.

Auditor's independence declaration

The auditor's independence declaration in accordance with section 307C of the *Corporations Act 2001* for the year ended 30 June 2023 has been received and can be found on page 3 of the financial report.

Signed in accordance with a resolution of the Board of Directors:

Director:


Director:


Dated this 27th day of October 2023

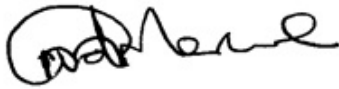
Auditor's Independence Declaration

To the Board of Directors of Wirraka Maya Health Service Aboriginal Corporation

In accordance with the requirements of the Australian Charities and Not-for-profits Commission Act 2012, in relation to our audit of the financial report of Wirraka Maya Health Service Aboriginal Corporation for the year ended 30 June 2023, to the best of my knowledge and belief, there have been:

- a) No contraventions of the auditor independence requirements of section 60-40 of the Australian Charities and Not-for-profits Commission Act 2012 in relation to the audit; and
- b) No contraventions of any applicable code of professional conduct in relation to the audit.

DRY KIRKNESS (AUDIT) PTY LTD



MARIUS VAN DER MERWE
Director
Perth
31 October 2023

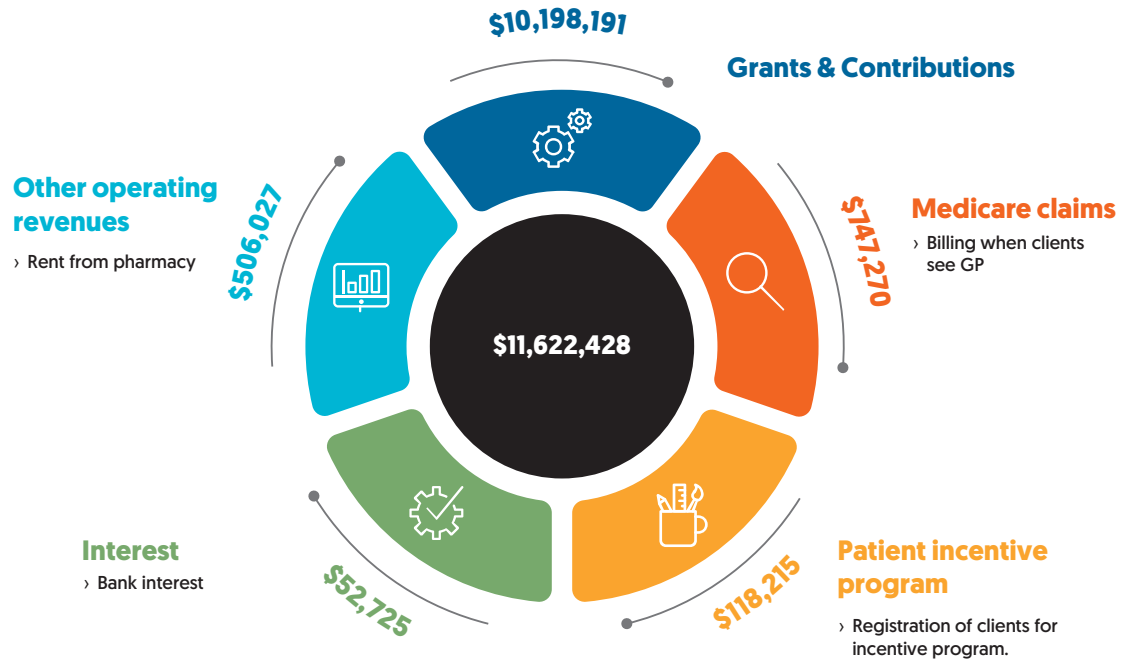
Statement of Profit or Loss and Other Comprehensive Income

FOR THE YEAR ENDED 30 JUNE 2023

	Note	2023 \$	2022 \$
Revenue			
Grants	4	10,198,191	8,684,520
Medicare claims		747,270	553,089
Patient incentive program		118,215	21,349
Interest income		52,725	44,229
Other operating revenues		506,027	496,740
		<u>11,622,428</u>	<u>9,799,927</u>
Expenses			
Consulting and professional fees		(231,340)	(284,931)
Depreciation - PPE	9	(584,587)	(449,689)
Employee benefits expense	5	(4,836,413)	(4,408,534)
Medical supplies		(80,530)	(304,085)
Fair value adjustment		-	(112,298)
Motor vehicle expenses		(237,907)	(141,399)
Other expenses		(4,671,564)	(3,860,290)
Travel - domestic		(195,067)	(108,194)
		<u>(10,837,408)</u>	<u>(9,669,420)</u>
Surplus before income tax		785,020	130,507
Income tax expense		-	-
Surplus after income tax		<u>785,020</u>	<u>130,507</u>
Other comprehensive income, net of income tax			
Changes on revaluation of non-current assets		-	1,902,559
Total comprehensive income for the year		<u>785,020</u>	<u>2,033,066</u>

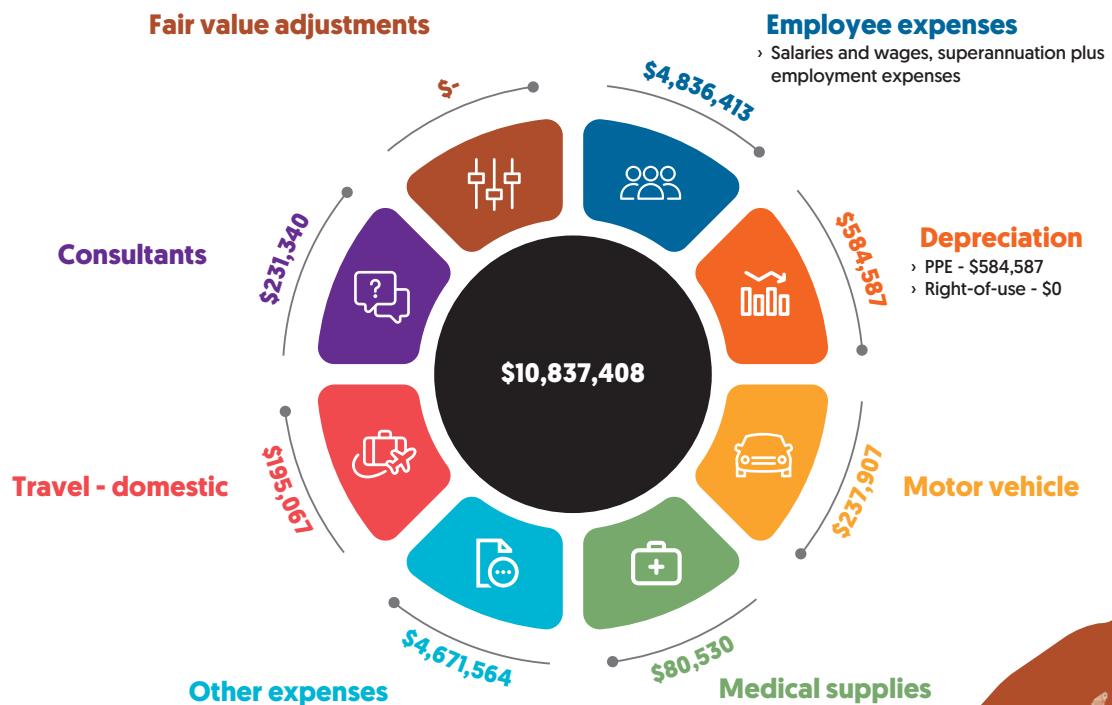
Statement of Profit or Loss

- INCOME SOURCES



Statement of Profit or Loss

- EXPENSE SOURCES



Statement of Financial Position

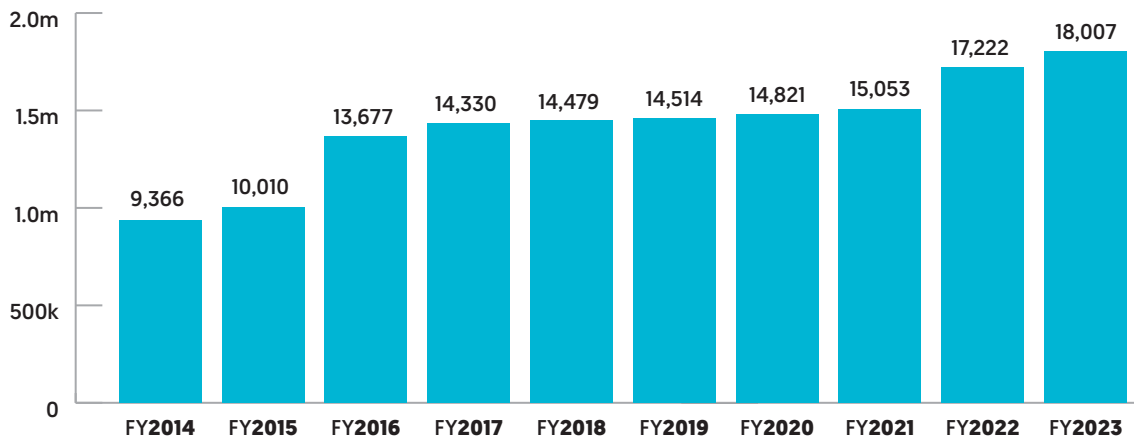
AS AT 30 JUNE 2023

	Note	2023 \$	2022 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	6	14,479,411	11,530,981
Trade and other receivables	7	293,907	200,537
Other assets	8	22,040	8,220
TOTAL CURRENT ASSETS		14,795,358	11,739,738
NON-CURRENT ASSETS			
Property, plant and equipment	9	9,773,682	9,731,591
TOTAL NON-CURRENT ASSETS		9,773,682	9,731,591
TOTAL ASSETS		24,569,040	21,471,329
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	10	1,001,475	1,429,702
Lease liabilities		50,945	163
Provisions	12	235,323	286,751
Other financial liabilities		384,743	97,000
Contract liabilities	11	4,761,770	2,369,153
TOTAL CURRENT LIABILITIES		6,434,256	4,182,769
NON-CURRENT LIABILITIES			
Lease liabilities		26,411	-
Provisions	12	100,664	65,871
TOTAL NON-CURRENT LIABILITIES		127,075	65,871
TOTAL LIABILITIES		6,561,331	4,248,640
NET ASSETS		18,007,709	17,222,689
EQUITY			
Asset revaluation reserve		4,265,356	4,265,356
Retained earnings		13,742,353	12,957,333
TOTAL EQUITY		18,007,709	17,222,689

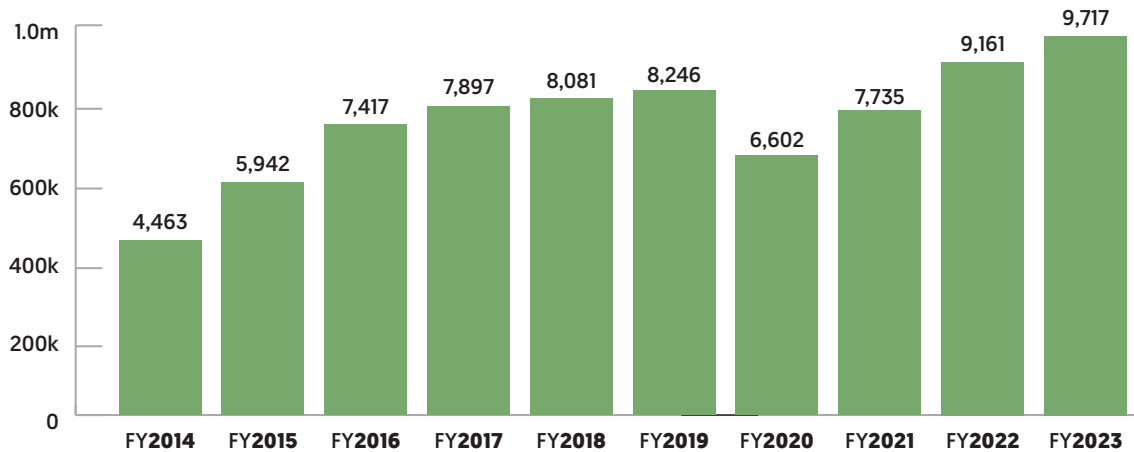
	2023	2022
Current assets	14,479,411	11,739,738
Non-current assets	9,773,682	9,731,591
Total assets	24,569,040	21,471,329
Current liabilities	1,001,475	4,182,769
Non-current liabilities	100,664	65,871
Total liabilities	6,561,331	3,615,374
Net assets	18,007,709	17,222,689



NET ASSETS OVER TIME - 10 YEARS



UNRESTRICTED CASH OVER TIME - 10 YEARS



Statement of Changes in Equity

FOR THE YEAR ENDED 30 JUNE 2023

2023

	Retained Earnings	Asset Realisation Reserve	Total
	\$	\$	\$
Balance at 1 July 2022	12,957,333	4,265,356	17,222,689
Surplus for the year	785,020	-	785,020
Other comprehensive income for the year			
Balance at 30 June 2023	<u>13,742,353</u>	<u>4,265,356</u>	<u>18,007,709</u>

2022

	Retained Earnings	Asset Realisation Reserve	Total
	\$	\$	\$
Balance at 1 July 2021	12,802,673	2,250,499	15,053,172
Prior year adjustment	24,153	-	24,153
Balance at 1 July 2021 restated	12,826,826	2,250,499	15,077,325
Surplus for the year	130,507	-	130,507
Other comprehensive income for the year			
Changes on revaluation of non-current assets	-	2,014,857	2,014,857
Total Comprehensive income for the year	<u>130,507</u>	<u>2,014,857</u>	<u>2,145,364</u>
Balance at 30 June 2022	<u>12,957,333</u>	<u>4,265,356</u>	<u>17,222,689</u>

Statement of Cash Flows

FOR THE YEAR ENDED 30 JUNE 2023

	2023	2022
Note	\$	\$
CASH FLOWS FROM OPERATING ACTIVITIES:		
Receipts from customers	11,764,077	10,268,538
Payments to suppliers and employees	(8,318,883)	(8,430,938)
Interest received	52,725	44,229
Net cash provided by/(used in) operating activities	14(b) <u>3,497,919</u>	<u>1,881,829</u>
CASH FLOWS FROM INVESTING ACTIVITIES:		
Purchase of property, plant and equipment	(216,046)	(186,900)
Work in progress of property, plant & equipment	(333,280)	(41,278)
Lease payment	(163)	-
Net cash provided by/(used in) investing activities	<u>(549,489)</u>	<u>(228,178)</u>
CASH FLOWS FROM FINANCING ACTIVITIES:		
Net increase/(decrease) in cash and cash equivalents held	2,948,430	1,653,651
Cash and cash equivalents at beginning of year	<u>11,530,981</u>	<u>9,877,330</u>
Cash and cash equivalents at end of financial year	14(a) <u><u>14,479,411</u></u>	<u><u>11,530,981</u></u>

Directors' Declaration

FOR THE YEAR ENDED 30 JUNE 2023


The Organisation is a reporting entity.

The Directors of Wirraka Maya Health Service Aboriginal Corporation declare that:

- The financial statements and notes are in accordance with the Corporations (Aboriginal and Torres Strait Islander) Regulations 2007 (CATSI Regulations) including:
 - Compliance with accounting standards - Simplified Disclosures
 - Providing a true and fair view of the financial position of the Wirraka Maya Health Service Aboriginal Corporation as at 30 June 2023 and its performance for the year ended on that date.
- At the date of this statement, there are reasonable grounds to believe that the Wirraka Maya Health Service Aboriginal Corporation will be able to pay its debts as and when they fall due.

The statement is made in accordance with a resolution of the Board of Directors.

Director 

Director 

Dated this 27th day of October 2023

INDEPENDENT AUDIT REPORT TO THE MEMBERS OF WIRRAKA MAYA HEALTH SERVICE ABORIGINAL CORPORATION

Report on the Audit of the Financial Report

Opinion

We have audited the financial report of Wirraka Maya Health Service Aboriginal Corporation, which comprises the statement of financial position as at 30 June 2023, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the directors' declaration.

In our opinion the financial report of Wirraka Maya Health Service Aboriginal Corporation has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- (i) giving a true and fair view of the Registered Entity's financial position as at 30 June 2023 and of its financial performance for the year ended; and
- (ii) complying with Australian Accounting Standards - Reduced Disclosure Requirements and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Registered Entity in accordance with the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* (ACNC Act) and the ethical requirements of the Accounting Professional and Ethical Standards Board's *APES 110 Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Responsible Entities for the Financial Report

The responsible persons of the Registered Entity are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards - Reduced Disclosure Requirements and the ACNC Act, and for such internal control as the responsible entities determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the responsible persons are responsible for assessing the Registered Entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the responsible entities either intends to liquidate the Registered Entity or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Registered Entity's financial reporting process.

Independent Auditor's Report

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF WIRRAKA MAYA HEALTH SERVICE ABORIGINAL CORPORATION

Report on the Financial Report

Opinion

We have audited the financial report of Wirraka Maya Health Service Aboriginal Corporation (the Corporation), which comprises the statement of financial position as at 30 June 2023 and the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information and the directors' declaration.

In our opinion, the accompanying financial report of the Wirraka Maya Health Service Aboriginal Corporation is prepared, in all material respects, in accordance with the Corporations (Aboriginal and Torres Strait Islander) Act 2006 and Division 60 of the Australian Charities and Not-for-profits Commission Act 2012, including:

- i) giving a true and fair view of the Corporation's financial position as at 30 June 2023 and of its financial performance for the year then ended; and
- ii) complying with Australian Accounting Standards – Simplified Disclosures and Division 60 of the Australian Charities and Not-for-profits Commission Regulations 2022.

Basis for Opinion

We have conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those Standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report.

We are independent of the Corporation in accordance with the auditor independence requirements of the Corporations (Aboriginal and Torres Strait Islander) Act 2006, Australian Charities and Not-for-profits Commission Act 2012 and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (including independence standards) (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our ethical requirements in accordance with the Code.

We confirm that the independence declaration required by the Corporations (Aboriginal and Torres Strait Islander) Act 2006 and Australian Charities and Not-for-profits Commission Act 2012, which has been given to the management committee of the Corporation, would be in the same terms if given to the management committee as at the date of this auditor's report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Independent Auditor's Report

Responsibilities of the Directors for the Financial Report

The directors of the Corporation are responsible for the preparation of the financial report that gives a true and fair view in accordance with the Australian Accounting Standards - Reduced Disclosure Requirements, Corporations (Aboriginal and Torres Strait Islander) Act 2006 and Australian Charities and Not-for-profits Commission Act 2012 and for such internal control as the directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the Corporation's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Corporation or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement whether due to fraud or error, and to issue an auditor's report that includes our opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit.

We also:

- Identify and assess risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal controls relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Corporation's internal control.

Independent Auditor's Report

- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Corporation's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Corporation to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with management regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

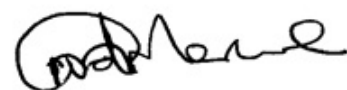
We also provide management with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, actions taken to eliminate threats or safeguards applied.

Report on Other Legal and Regulatory Requirements

In our opinion, Wirraka Maya Health Service Aboriginal Corporation has complied with sections 60-30(3)(b), (c) and (d) of the Australian Charities and Not-for-profits Commission Act 2012:

- by providing us with all information, explanation and assistance necessary for the conduct of the audit;
- by keeping financial records sufficient to enable a financial report to be prepared and audited;
- by keeping other records required by Part 3-2 of the Australian Charities and Not-for-profits Commission Act 2012, including those records required by Section 55-5 that correctly record its operations, so as to enable any recognised assessment activity to be carried out in relation to the Corporation.

DRY KIRKNESS (AUDIT) PTY LTD



MARIUS VAN DER MERWE
Director
Perth
31 October 2023

Wirraka Maya Health Service
Aboriginal Corporation (WMHSAC)
is a community controlled, primary
health care service operated by
the Aboriginal community of South
Hedland and the surrounding area.

**Our clients and the community in
which we work are central to our
success.**

A significant underwriter of
culturally appropriate primary
health care services, providing care
to more than 3431 individual clients
throughout the year.





HEALTH SERVICE
ABORIGINAL CORPORATION

17 Hamilton Road
South Hedland WA 6722

PO Box 2523
South Hedland WA 6722

Email: admin@wmhsac.com

Website: www.wmhsac.com

ICN 1855
ABN 65 321 646 985

Corporate Services and Administration

Phone: 08 9172 0410

Fax: 08 9140 2295

Social and Emotional Wellbeing Centre

Phone: 08 9172 0444

Fax: 08 9172 3719

Clinic

Phone: 08 9172 0400

Fax: 08 9140 2966

NDIS

Phone: 08 9172 0480

